9. Relationship management in construction

# Multiple choice questions (tutor)

1. What type of stakeholder would a client most commonly be?
2. Negative stakeholder
3. Positive stakeholder
4. Indirect stakeholder
5. **Direct stakeholder**
6. Select two forms of information found in an employment contract
7. **Working hours**
8. Colleague details
9. **Holiday entitlements**
10. Working area risk assessments
11. Which level of BIM did the government introduce to encourage collaborative working on publicly funded projects?
12. BIM Level 3
13. **BIM Level 2**
14. BIM Level 0
15. BIM Level 4
16. Which of the following legislations sets out the nine protected characteristics?
17. National Minimum wage 1998
18. Employment Act 2008
19. **The Equality Act 2010**
20. Health and Safety at Work Act 1974

1. Treating someone unfairly because they have complained about harassment is which type of discrimination?
2. Direct discrimination
3. Indirect discrimination
4. **Victimisation**
5. Harassment

6. Formal communication moves more feely and is often a quick way to communicate but does not provide a paper trail

1. True
2. **False**
3. What year was the Latham Report commissioned?
4. **1994**
5. 1974
6. 1984
7. 2004

1. Which of the following can a trade union help with?
2. Negotiating pay and working conditions
3. Attending and supporting members during disciplinary meetings
4. Discussing members’ concerns with employers
5. **All of the above**
6. An employee must maintain confidentiality regarding matters relating to the organisation
7. **True**
8. False
9. A documented meeting would be classified as which form of communication?
10. Informal
11. **Formal**