9. Relationship management in construction

# Multiple choice questions (learner)

1. What type of stakeholder would a client most commonly be?
2. Negative stakeholder
3. Positive stakeholder
4. Indirect stakeholder
5. Direct stakeholder
6. Select two forms of information found in an employment contract
7. Working hours
8. Colleague details
9. Holiday entitlements
10. Working area risk assessments
11. Which level of BIM did the government introduce to encourage collaborative working on publicly funded projects?
12. BIM Level 3
13. BIM Level 2
14. BIM Level 0
15. BIM Level 4
16. Which of the following legislations sets out the nine protected characteristics?
17. National Minimum wage 1998
18. Employment Act 2008
19. The Equality Act 2010
20. Health and Safety at Work Act 1974

1. Treating someone unfairly because they have complained about harassment is which type of discrimination?
2. Direct discrimination
3. Indirect discrimination
4. Victimisation
5. Harassment

6. Formal communication moves more feely and is often a quick way to communicate but does not provide a paper trail

1. True
2. False
3. What year was the Latham Report commissioned?
4. 1994
5. 1974
6. 1984
7. 2004

1. Which of the following can a trade union help with?
2. Negotiating pay and working conditions
3. Attending and supporting members during disciplinary meetings
4. Discussing members’ concerns with employers
5. All of the above
6. An employee must maintain confidentiality regarding matters relating to the organisation
7. True
8. False
9. A documented meeting would be classified as which form of communication?
10. Informal
11. Formal