13. Maintenance principles

# Multiple choice questions (tutor)

1. When a company schedules the routine maintenance of the building services within an office block, this is called
2. Planned protection maintenance
3. Planned preventative maintenance
4. Personal protective maintenance
5. Personal protection and maintenance
6. If a plumber is called out to a burst pipe, this is called
7. Prepared maintenance
8. Proactive maintenance
9. Scheduled maintenance
10. Reactive maintenance
11. On which BSE system would PPM include the checking of a float operated valve?
12. Electrical
13. Communications
14. Plumbing
15. Air conditioning
16. Which BSE system must be checked every 12 months to ensure safe operation in tenanted properties?
17. Gas
18. Communications
19. Plumbing
20. Air conditioning
21. What documentation will best provide you with guidance when carrying out servicing and maintenance on BSE system components?
22. BS 5440
23. On-site guide
24. Book of relevant regulations
25. Manufacturer’s instructions
26. On which BSE system would PPM include the testing of a miniature circuit breaker (MCB)?
27. Electrical
28. Communications
29. Plumbing
30. Air conditioning
31. Which BSE system would you be working on if you were checking for trap seal loss as part of a PPM schedule?
32. Above-ground drainage
33. Heating
34. Air conditioning
35. Ventilation
36. Which valve would isolate both hot and cold supplies in a domestic property for maintenance purposes?
37. Main isolation valve
38. Superior stop valve
39. Major isolation valve
40. Main stop valve
41. In which BSE system would PPM include the testing of a router?
42. Electrical
43. Communications
44. Plumbing and heating
45. Air conditioning
46. Which BSE system would you be working on if you were required to use a spray to check the component is working correctly as part of the PPM schedule?
47. Communications
48. Electrical
49. Fire detection
50. Ventilation
51. What piece of documentation requires completion as part of the maintenance schedule?
52. Maintenance checklist
53. Maintenance schedule
54. Maintenance detail
55. Maintenance directory
56. The frequency of PPM is detailed in the maintenance
57. programme
58. timetable
59. schedule
60. calendar
61. What negative effect can occur if a fault cannot be rectified at the time of a call out to a BSE system?
62. Loss of hearing
63. Loss of income
64. Increase in income
65. Increase in reputation
66. If you are unable to repair a BSE system as part of reactive maintenance until the next day, what should you try to do?
67. Provide back-up services until the repair is made
68. Pay for a hotel room for the customer until the repair is made
69. Give the customer money off the repair bill
70. Offer to repair the system for free
71. If a customer calls you and reports a smell of gas, where should you tell them to turn off the gas?
72. HGV
73. IQA
74. GAD
75. ECV